

From: (b) (6)
To: [Moore, Gary](mailto:Moore.Gary)
Subject: Re: FJ Doyle Salvage Site: (b) (6)
Date: Friday, February 08, 2019 4:42:09 PM

Thanks this was a big help

Sent from my iPhone

On Feb 8, 2019, at 3:54 PM, Moore, Gary <Moore.Gary@epa.gov> wrote:

Hello (b) (6)

I know this is a subject that people do not like to really talk about but I hope this explanation helps. The blockage was in the portion of the sewer line from your house. Your sewer line connects with your neighbors sewer line near the alley before it goes into the city sewer line which is in the alley.

The sewer line from your house has some areas that are flat (not sloping) which helps it retain some water in the line which could be a congregation point for thicker debris that doesn't break down in the water. I only mentioned the paper towels because that is what the plumber indicated that he found as part of the debris clogging the line from your house (along with some plastic wrappers, hair pins, and rubber bands). You are correct that normally paper towels and those other objects are not flushed down the toilet but sometimes kids don't understand this or it happens by accident. As you know paper towels and tissue paper are thicker than toilet paper and don't break down with water as quickly and can be slowed down in the flat portions of the sewer line and can cause a clog in the home sewer line.

Thanks
 Gary Moore

From: (b) (6)
Sent: Friday, February 08, 2019 2:56 PM
To: Moore, Gary <Moore.Gary@epa.gov>
Subject: Re: FJ Doyle Salvage Site: (b) (6)

Ok I'm confused about the paper towels because we only use them in the kitchen not the bathroom. So I hope it's not coming from somewhere else. I appreciate the update.
 Sent from my iPhone

On Feb 8, 2019, at 2:42 PM, Moore, Gary <Moore.Gary@epa.gov> wrote:

Hello (b) (6)

I am not really sure at this point. We need to see if it is because of the

paper towels and plastic wrappers or if it is something else. The plumber did say that it was flowing but that it is retaining a little water in the line. This typically happens when the line is not sloped perfectly. He indicated that he sees this all the time in this area. I am hoping that it will not happen again but if it does, we may have to re-slope the line. Please keep me updated if you have any additional problems and make sure you notify your landlord. Both you and (b) (6) have my contact information.

Thanks
Gary Moore
214.789.1627
Moore.gary@epa.gov

From: (b) (6)
Sent: Friday, February 08, 2019 12:15 PM
To: Moore, Gary <Moore.Gary@epa.gov>
Subject: Re: FJ Doyle Salvage Site: (b) (6)

Yes we have but I don't remember how many times but it was never this bad. Do you think its something else?

On Fri, Feb 8, 2019 at 11:55 AM Moore, Gary <Moore.Gary@epa.gov> wrote:

Hello (b) (6)

Can you tell me if you guys have had issues with blockages in the past?
And if so how often?

Thanks
Gary Moore

From: (b) (6)
Sent: Thursday, February 07, 2019 4:25 PM
To: Moore, Gary <Moore.Gary@epa.gov>
Subject: Re: FJ Doyle Salvage Site: (b) (6)

Thank you and I will let them know

Sent from my iPhone

On Feb 7, 2019, at 4:19 PM, Moore, Gary <Moore.Gary@epa.gov> wrote:

Hello (b) (6)

I wanted to let you know that the Plumber was able to remove the blockage in the sewer line and it appears to be functioning properly at this time. Fortunately, the line was not collapsed. The plumber indicated that the blockage was a result of paper towels, hair pins, some plastic wrappers, rubber bands and hair. Please let your family know to be careful to avoid putting paper towels, plastic wrappers, or other similar items down the toilet or sinks to avoid a similar type blockage.

Thanks,

Gary W. Moore (6SF-ER)
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